

THE CAKEBREAD CHRONICLE

BREAKING NEWS BREAKING NEWS BREAKING NEWS

- **DR STEPHEN CAKEBREAD** ANNOUNCES HIS RETIREMENT AT THE END OF SEPTEMBER 2020.
- **DR UMA NAIR** MOVES TO FULL TIME TRAINING POSITION FROM WEEK COMMENCING 15TH MAY. UMA NOW WORKS EVERY DAY, EXCEPT WEDNESDAYS.
- **DR ROSIE BROWN** STARTS A SALARIED POSITION WITH THE PRACTICE FROM WEEK COMMENCING 1ST JUNE. SHE WILL BE WORKING MONDAYS, TUESDAY MORNINGS AND FRIDAYS.
- **KELLY HOUGHTON** JOINED THE SENIOR MANAGEMENT TEAM IN APRIL TO SUPPORT WITH HEALTH & SAFETY AND OVERALL QUALITY ASSURANCE FOR THE PRACTICE AND TO SUPPORT THE PRIMARY CARE NETWORK WITH PROJECTS INVOLVING THE NETWORK.

Appointment System Update

As we move into the next phase of COVID 19 Management, the Practice is looking for alternative ways to enable us to recommence services we feel are vital to patient care. We ensure that Government guidelines remain at the forefront of our decision-making and current advice remains the same: keep footfall and close contact to a minimum. With this in mind we are going to continue with the current "triage – first," model; whereby patients can contact the Practice via Engage Consult, telephone, email or via their online SystmOne account. Patients' concerns and queries are assessed by a Doctor and then either solved over the telephone, online, via a video call or if necessary patients are given a face to face appointment. General patient feedback has been very positive and we are impressed that we have also managed to deal with most patient concerns on the same day or the very next day.

We are managing to offer most nursing services including blood tests, INR testing, injections and dressings. We have had to implement new ways of working in order for us to continue to offer these services safely, such as in-car appointments however this has meant we can continue to deliver services instead of sending patients into hospital settings.

In the coming weeks we hope to recommence NHS Health Checks, Coil and Implant and Minor Surgery services.

Have your say: How well have we managed to meet your needs during the pandemic? What are your thoughts for the future? <https://www.surveymonkey.co.uk/r/M7JG8V6>

VACCINATIONS

Shingles - Patients become eligible to receive this vaccination on their 70th birthday and remain eligible until their 80th birthday..

Pneumococcal – Patients become eligible for this on their 65th birthday.

MenACWY – Patients are eligible for this until their 25th birthday.

If you are yet to have yours please contact us.

PCN NEWS

The Practice has signed up for another year to participate in the Primary Care Network (PCN).

The PCN consists of Larksfield Surgery in Stotfold, and the Surgery in Arlesey and under the PCN contract we all work together to provide patients with services such as Extended Hours.

By participating in the PCN we are able to access additional roles for our patients like: clinical pharmacists and social prescribers.

We would like to hear your views:

<https://www.surveymonkey.co.uk/r/MQXGRCD>

SAFETY ALERTS! SAFETY ALERTS!

Last summer we had an alert regarding Emerade pens and the potential for them not to deliver adrenaline when activated. At the time the advice was to have a second pen in hand in case of device failure. This has been updated and all Emerade pens should now be returned to Pharmacy once you have obtained new prescription for replacement Epipens. We are expecting Ranitidine and fluoxetine availability to be a long term issue, if you have trouble obtaining your medication please contact Aaron or Balraj at the Surgery.